Moving Towards the Provision of Integrated Social Services
Effective intersectorality in the local space
Model of benefits management and attention to social cases in subnational spaces (local, provincial, regional)

<table>
<thead>
<tr>
<th>Cobertura</th>
<th>2022</th>
<th>2023</th>
<th>2024*</th>
<th>2025*</th>
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</thead>
<tbody>
<tr>
<td>Municipalities</td>
<td>221</td>
<td>304</td>
<td>345</td>
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<td>Base Module (+ RLAC and &quot;mesones Cuidados&quot;)</td>
<td>221</td>
<td>304</td>
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<td>Employability and Employment Module</td>
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<td>106</td>
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<td>150</td>
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<td>Module OLN</td>
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<td>Presidential Delegations</td>
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<td>Presidential Delegations + DAS</td>
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<td>56</td>
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<tr>
<td>Total number of institutions in GSL</td>
<td>311</td>
<td>358</td>
<td>402</td>
<td>402</td>
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</tbody>
</table>

317 Municipalities have adhered to GSL as of April 18
(304 have already received or are receiving their technical assistance from MDSF/WB, and 7 communes signed a letter of adhesion and will start their ATE in April 2024)

6,000 Operators
Trained municipal officials and presidential delegations

+330 thousand monthly transactions

+7 million cumulative transactions as of February 2024
How do people access Chile Cuida?

1. **Income**
   - APS
   - Municipality

2. **Person in need of care**
   - Active search (eg. AFIs)

3. **Caregiver**

4. **Household Profile**
   - One-stop-shop

5. **Welcome to the National Care and Support Service**
   - RSH Update (Home)
   - Identification as a caregiver
   - National Disability Registry Application (if necessary)

6. **Connection to Care Programs**
   - Competences & Employment
   - Promotion of co-responsibility
   - Institutional or Community care
   - Support services, and hospitality
   - Home Care

7. **Red Local de Apoyos y Cuidados**
   - Access to Intersectoral care provision

8. **PERSONA CUIDADORA (CAREGIVER)**
   - Benefit for Caregiver
   - Caregiver and Virtual Community Center

9. **Access to Care Programs**
   - Personalized care plan

10. **Chile Cuida**

**Connection with other programs in the commune**
WHY GSL HEALTH & CARE?

A management model that encourages neighbours to receive **integrated** social care saving time and resources

1. **Integrated Administrative Records information** (social benefits, social determinants of health, social and health alerts) via system interoperability (Social Screening)

2. **Functionalities for the management of social and health cases** (management alerts, social reports, reporting)

3. **Systemic work with derivations between modules** SOCIAL HEALTH; OLN SOCIAL; OLN HEALTH
   (Intersectorality at the local level)
National System of Support and Care

Local Social Management (GSL, in spanish)

The expanded social screening that has been built for GSL Health and that will be available to all the communes in GSL, allows the integrated information on benefits associated with Care to be shared with the communal teams.
National System of Support and Care
Local Social Management

Care Information
- Overview of the Base Module (stipend)
- RSH Care Complement (brand)
- AATT: FONASA GES, SENADIS
- RLAC pop-up: details of participation in the program, time, TAs received, etc.
- RND: Management & Information Alert
- Children in school integration programs
- Registry of Caregivers and Health Dependents (Stipend Universe)
**Who has access?**
- Community Health Director
- Director CESFAM
- Person in charge CECOSF / PSR
- Head of sector (*)
- Social Worker sector (*)
- Social Worker program (*)
- SOME

(ength: Social and health case manager

**Main reasons for referral**

**FROM HEALTH: Request for the management of:**
- Social benefit in a situation of economic deprivation
- Financial contribution to finance exams, procedures or medications
- Non-GES Technical Aids

**FROM SOCIAL: Request/management of:**
- Hours of Operation and/or Program Admission Assessment (SM, PAD)
- Home care for people with reduced mobility
- GES Technical Aids
- Disability accreditation (network report, functional biomedical report, IVADEC)

**Who do they connect with?**
- Dept. of Social Assistance
- RSH Unit
- Subsidies Unit
- RLAC Program
- OLN – GSL Niñez
HOW IT OPERATES

Screening Social

- Health Conditions: Disability via National Disability Registry, Special Educational Needs (PIE, special education), Caregiver and Dependent Person Registry
- Social and Health Alerts: MINSAL (National Registry of Immunizations and Risk) and 15 alerts based on electronic clinical registration
- Technical Aids: Information 3 years of benefits delivered (FONASA, Senadis, MINSAL, CHCC) with a unified catalog
- FONASA Community Assets
- Issuance of RSH Cartola and information on the socioeconomic rating and last updated date
- RSH Care Complement (caregiver and subject of care information)